

## Q & A

**Q1** I am a full-time mom and have been receiving childcare benefits. Should I apply for the government's aid for the part-time childcare services separately?

**A** ▶ There is no separate application procedure. If you have been receiving the childcare benefits, you are automatically qualified to receive the government's aid as well.

**Q2** If I use the part-time childcare services, will the amount of the benefits be reduced?

**A** ▶ No, it won't. Even if you use the services, you will still receive them in full.

**Q3** Are the part-time childcare services integrated with the basic childcare classes?

**A** ▶ No. A fully assigned teacher will be employed for the part-time childcare classes, and one teacher will take care of up to three children in an independent childcare classroom.

**Q4** Can I use the part-time childcare services in cities or provinces other than my residence?

**A** ▶ Yes, you can. You can access the services regardless of your residence.

**Q5** I have used up all 80 hours of the services that can be provided for a month. If I use up all of the service hours, am I not able to use the services anymore?

**A** ▶ You can still use them. However, your copayment (4,000 KRW) will cover the services 100% without the government's aid.

Parenting stress is very common among mothers these days, but it is an emotion that can affect them in an incredibly negative way. What is even worse, children directly absorb what the mothers feel. Such parenting issues can be solved through the part-time childcare services. The services will enable parents to manage their time effectively and balance their lives at any time they want.



Do you have any questions about the part-time childcare services?

-  **PC** i-sarang, Comprehensive Pregnancy and Infant Care Website ([www.childcare.go.kr](http://www.childcare.go.kr))
-  **Mobile** i-sarang, Comprehensive Pregnancy and Infant Care App
-  **Contact No.** ☎ +82-1661-9361

※ As the launch day for the services varies depending on the areas, please contact the local government or related institutes in your area.

When in danger, call 119.  
When in trouble, call 129.

When experiencing livelihood crises due to the loss of a job or illness, contact the Call Center of Welfare that runs for 24 hours a day, 365 days a year.

Government innovation  
Better Government

## Part-time Childcare Services

The Parent's **relaxing time!**  
The Child's **growing time!**  
The part-time childcare services create them.



Contact No. +82-1661-9361

[www.childcare.go.kr](http://www.childcare.go.kr)

('i-sarang' Comprehensive Pregnancy and Infant Care Website)

Foreign children cannot use the part-time childcare services.  
Only children with the [Korean] citizenship can use the services.



## Service Introduction

Good news for all parents

### Part-time Childcare Services

#### What are the part-time childcare services?

They are childcare services that parents can use by the hour at designated institutes (such as Comprehensive Childcare Support Centers, daycare centers etc.) and pay for them for the time of use even when they are rearing them at home.

**Whom** Infants under 6 months up to 36 months

**When** Monday to Friday, 9:00 AM to 18:00 PM

**Where** Institutes designated to provide part-time childcare services such as Comprehensive Childcare Support Centers, daycare centers, etc.

#### Childcare Service Payment

※ Childcare Service Payments will be provided only to the parents who are eligible to receive childcare benefits.

Category	Note
Childcare Service Payment	Government's aid
	Copayment
Total Service Hours	80 Hours Per Month



## Usage procedure or process



### 01 Registration or application

- Register for membership at i-sarang Comprehensive Pregnancy and Infant Care Website ([www.childcare.go.kr](http://www.childcare.go.kr)) on your computer or mobile phone. (Official certificate registration)
- Register your child or children for the part-time childcare services at Comprehensive Childcare Support Centers or daycare centers.

※ Your first-time registration enables you to continue to use the program.

### 02 Reservation

- PC/Mobile: i-sarang Comprehensive Pregnancy And Infant Care Website
- Contact No. for the part-time childcare services: +82-1661-9361
  - If you are using the services for the first time, first contact the Comprehensive Childcare Support Center and consult with them to help your child better adapt and make a reservation.
  - Once you have registered your child or children at the Comprehensive Childcare Support Center or daycare center, you can make a reservation only by the phone.



#### ※ Changing reservations and others

- When changing or canceling your reservations, you may receive a penalty. (But, if you change or cancel your reservation five days prior to the reservation date, you will not receive any penalty.)

#### The criteria for giving penalties for cancellation or changes

Before 4 ~ 3 Days	Before 2 ~ 1 Days	On the service day			
		Before the reserva- tion time	Within the reserva- tion time	No show	Overuse
-1	-2	-3	-4	-5	-7

※ Once your accumulated penalties reach -7, you will have limited access to voucher support or reservations. (The monthly penalties will not be moved to the next month.)

### 03 Usage

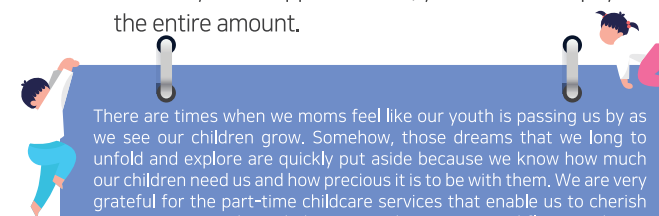
- **Operation Hours:** Weekdays (Monday to Friday), 9:00 AM to 18:00 PM
- You can use the services at the designated institute for the reservation time only.
- The documents for submission
  - The application form for the part-time childcare services and agreement for the operation regulations
  - Family Relation Certificate and Identification Card (These will be returned after the verification process)
- **What to prepare:** Diapers, clothes, wet tissue, and snacks, etc.



### 04 Payment

#### ■ Pay with your i-happiness card when using the services

- The part-time childcare fees will automatically be calculated based on the reservation time, and the government subsidy will be provided for the actual time of use.
- You can still use the current i-sarang Card.
- If you want to pay through other payment methods besides your i-happiness card, you will have to pay the entire amount.



There are times when we moms feel like our youth is passing us by as we see our children grow. Somehow, those dreams that we long to unfold and explore are quickly put aside because we know how much our children need us and how precious it is to be with them. We are very grateful for the part-time childcare services that enable us to cherish every moment with our babies, spread our wings, and fly towards our dreams.

